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Certified**

Terms and Conditions

Effective Date: 25/11/2024

Welcome to Baster EVENTS Management! These terms and conditions govern your use of our services. By accessing our website and engaging with our offerings, you agree to comply with these terms.

Introduction:

- These Terms and Conditions ("Terms") outline the rules and regulations for using our website and services. By proceeding, you confirm that you have read, understood, and accepted these terms.

User Obligations

- You agree not to misuse the website or engage in unlawful activities.
- You are responsible for safeguarding your account credentials.
- Any violation of the terms may result in restricted access to our services.

Payments

- All payments must be made according to the agreed terms.
- We accept payments via credit/debit cards, UPI, net banking, and Razorpay.
- Late payments may lead to cancellation of services.

Refunds and Cancellations :

- These Terms and Conditions ("Terms") outline the rules and regulations for using our website and services. By proceeding, you confirm that you have read, understood, and accepted these terms.

Intellectual Property :

- All content on our website, including text, images, and graphics, is the property of Baster EVENTS Management and is protected by copyright laws. You may not reproduce or distribute any content without prior permission.

Limitation of Liability :

- We will not be liable for delays or disruptions caused by third-party vendors or events beyond our control. Our liability is limited to the amount paid for the affected service.

Privacy Policy :

- Your personal information is handled according to our Privacy Policy.

By using our services, you consent to the collection and use of your information as outlined in the policy

Amendments to Terms :

- We reserve the right to modify these Terms at any time. Changes will be notified through the website, and continued use of our services will constitute acceptance of the revised terms.

Governing Law and Jurisdiction :

- These Terms are governed by the laws of India. Any disputes will be subject to the jurisdiction of the courts in kanker .

Privacy Policy

Introduction:

- Welcome to www.basterevent.com ! This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information. By using our website, you consent to the practices described herein.

Information We Collect:

- We collect personal information, including but not limited to names, email addresses, and payment details, to provide our event management services. We may also collect non-personal information such as browser type and IP addresses for analytics purposes.

How We Use Your Information:

- We use your information to process event registrations, communicate important updates, and improve our services. Personal data is handled with utmost confidentiality and is not shared with third parties without your explicit consent.

Scope of Services :

- Our platform provides event management services, including wedding planning, hospitality arrangements, and corporate event organization.

User Obligations :

- Users must provide accurate information during bookings or inquiries.
- Any misuse of the platform will result in termination of access.
- Users are prohibited from violating copyright, infringing on third-party rights, or engaging in illegal activities.

Payments and Fees :

- Payments for services must be made in accordance with the agreed terms and timelines.
- Late payments may incur additional charges or cancellation of services.
- Accepted payment methods include credit/debit cards, UPI, and net banking through Razorpay.

Cancellation and Refunds :

- Please refer to our Refund and Cancellation Policy for specific terms

regarding cancellations and refunds.

Limitation of Liability :

- Baster EVENTS Management will not be held responsible for delays or disruptions caused by third parties (vendors, suppliers) or events beyond our control.

Dispute Resolution :

- Any disputes will be resolved under the jurisdiction of kanker . For further information, contact us directly at baster.event.management@gmail.com .

Cookies and Similar Technologies:

- Our website uses cookies to enhance user experience. These cookies do not contain personally identifiable information and can be disabled through your browser settings.

Security Measures:

- We implement industry-standard security measures to protect your personal information. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

Third-Party Links:

- Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these external sites. Please review the privacy policies of such sites before providing any personal information.

Children's Privacy:

- Our services are not intended for users under the age of 13. We do not knowingly collect personal information from children. If you believe a child has provided us with their information, please contact us, and we will promptly delete it.

Your Choices:

- You have the right to review, update, or delete your personal information. To do so, please contact us at atbaster.event.management@gamil.com . You can also unsubscribe from our communications at any time.

Changes to this Privacy Policy:

- We reserve the right to update this Privacy Policy periodically. Any changes will be posted on this page with an updated effective date. We recommend checking this page regularly for the latest information.

Refund and Cancellation Policy

Overview :

- Our goal is to ensure customer satisfaction with every event or

service we provide. This policy outlines the conditions under which refunds and cancellations are accepted

Cancellations by Customers :

- Cancellations must be made at least 20 days before the event to receive a full refund.
- For cancellations made within 20 days of the event, only 50% of the amount will be refunded
- Same-day cancellations will not be eligible for any refund.

Refund Processing

- Refunds, if applicable, will be processed within 7–10 business days through the original payment method.
- Service fees charged by third-party platforms (like Razorpay) may not be refundable.

Event Postponement :

- In case of event postponement, a new date can be requested, subject to availability.
- Additional charges may apply based on the new date and requirements.

Non-Refundable Items :

- Certain services, such as vendor deposits and custom décor, are non-refundable after confirmation.

Refund Processing

- Refunds, if applicable, will be processed within 7–10 business days through the original payment method.
- Service fees charged by third-party platforms (like Razorpay) may not be refundable.

Shipping and Delivery Policy

Delivery of Virtual Tickets :

- Virtual tickets will be sent via email immediately after purchase.
- In rare cases, delivery may take up to 24 hours. If you do not receive your ticket within this timeframe, please contact us at baster.event.management@gmail.com

Delivery of Physical Ticket :

- Physical tickets will be processed and dispatched within 1–2 business days.
- Delivery is expected within 7–10 days, depending on your location.
- Customers will receive a tracking number via email once the order is dispatched.

Shipping Charge :

- Shipping charges, if any, will be communicated at the time of purchase

for physical tickets.

- Virtual tickets are delivered free of charge.

Delayed or Failed Delivery :

- If there are delays in the physical ticket delivery, we will notify you with an updated timeline.
- We are not responsible for failed deliveries due to incorrect address details provided by the customer. Reshipment charges may apply in such cases.

Contact Us:

- If you have any questions or concerns about this Privacy Policy, please contact us at baster.event.management@gmail.com.

Thank you for trusting www.basterevent.com with your information. We are committed to protecting your privacy and providing a secure and enjoyable experience.



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LOCATION : chhattisgarh